

**Ms. Donkorn Kaenchan (Ying)****อาจารย์ดลลักร แก่นจันทร์****Program Director**

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Donkorn is an ICF Associate Certified Coach and trainer of AcComm Group. She has over 10 years experience as a professional trainer and facilitator. Her outgoing personality and unique approach to training delivery have made Donkorn a much sought-after workshop facilitator with companies across various industries, levels, and generations. She is a certified instructor of many world-wide programs such as Think on Your Feet®, Storytelling for Sales™, Professional Image, Manager as a Coach, Manager as a Team Navigator etc..

Donkorn started her career as a flight attendant at Jalways where she learned to speak Japanese, team management and cross-cultural communication. She has been a role-model of an effective team leader and therefore, she was quickly promoted to Supervisor Position. Donkorn has professional personality and believes strongly in self development. She has also held the high-accountability, leading and management position as a Purser of Business Air. Through her studies in Faculty of Communication Arts from Chulalongkorn University, she has been a professional speaker, and also an entertainer who always creates joyful learning environments for our clients. Donkorn earned a master's degree in Business Administration from Stamford International University.

Her specialized areas include Effective Communication, Coaching, NLP, Leadership, Professional Image, Customer Service, Supervisory Skills, Leadership Development, Emotional Intelligence, cross-cultural communication etc.. She has also proudly completed Coach the Coach Certification Training (ACSTH), Certified Master Practitioner of Time Line Therapy™, Certified Master Practitioner of NLP Coaching, and Certified Master Practitioner of Neuro Linguistic Programming.

She has trained participants at all levels from front line to executives such as Mitr Phol Sugar Corp.Ltd., SCG-Dow Group, PTT Group, Samsung, Disney (Thailand), Gulf Energy, Club 21 and banking industry; Siam Commercial Bank (SCB), UOB, Kiatnakin Bank, CIMB Thai, TMB Bank, Bangkok Bank etc.